



NHS APP

Getting Started on the NHS App

This is a full guide on
what you need to do to
use the NHS App

Created by



Sussex
NHS Commissioners

digital first
Connected Primary Care

Co designed by



East Sussex
County Council



THE BLUE VAN
Armed Forces Veterans' Drop-In
Registered Charity No 1993342

NHS App - download & install

Sussex NHS
Health and Care Partnership



Scan the code to download
the NHS App



1. Look for these icons on your device



App
Store

Google
Play



2. Click on App Store or Google Play.

3. Enter "NHS" in the search bar.

4. Select the **NHS App** and install

5. The NHS App icon will appear



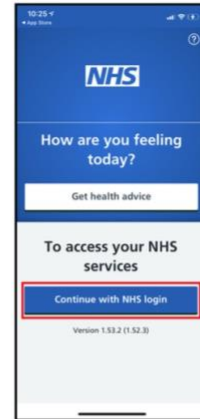
This is the
NHS App icon

You now need to register on to the
NHS App to use the services

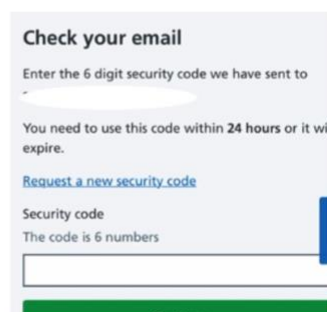
NHS App - registering your details

It can take 10-15 minutes to complete the registration steps

1. Click here to start registering your details:



2. Enter your email address
3. Enter a password - you will use this password to login
4. You will be sent a security code to verify your email address enter this code
5. Enter your mobile phone number
6. You will be sent a security code to verify your mobile number enter this code



7. Enter your NHS Number **OR**
Enter your name, address and date of birth

NHS App - proving your identity

When you have entered your details you need to then prove your identity to be able to use the NHS App services



2 ways to prove your identity:

Option 1:

A picture of your **Photo ID** (passport, drivers licence). You will also be asked to **record a short video** to match you to your photo ID.

Option 2:

Contact your GP Practice and register for their online services.

You will receive 3 registration codes

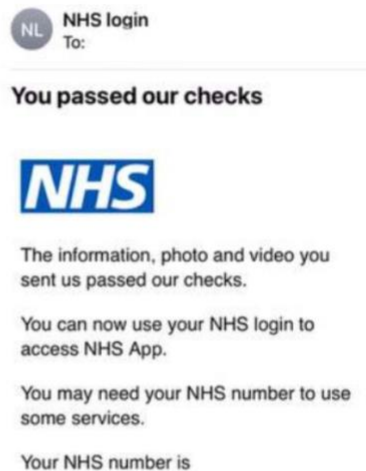
You have now registered and your details will be checked

NHS App - login

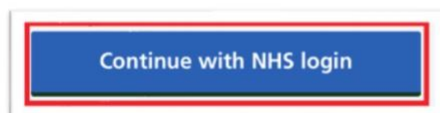
Email from NHS Login

You will receive an email from NHS Login to confirm you have passed the checks and you can now start using the NHS App.

It can take up to 24 hours or longer in busier times to receive the email.



To login click on

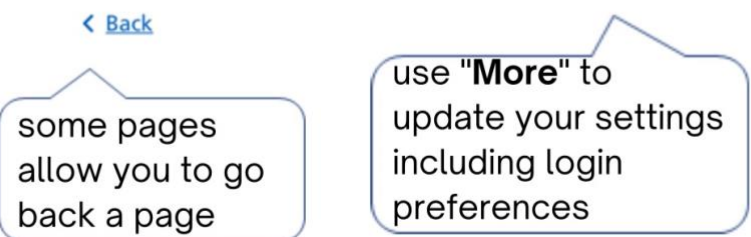
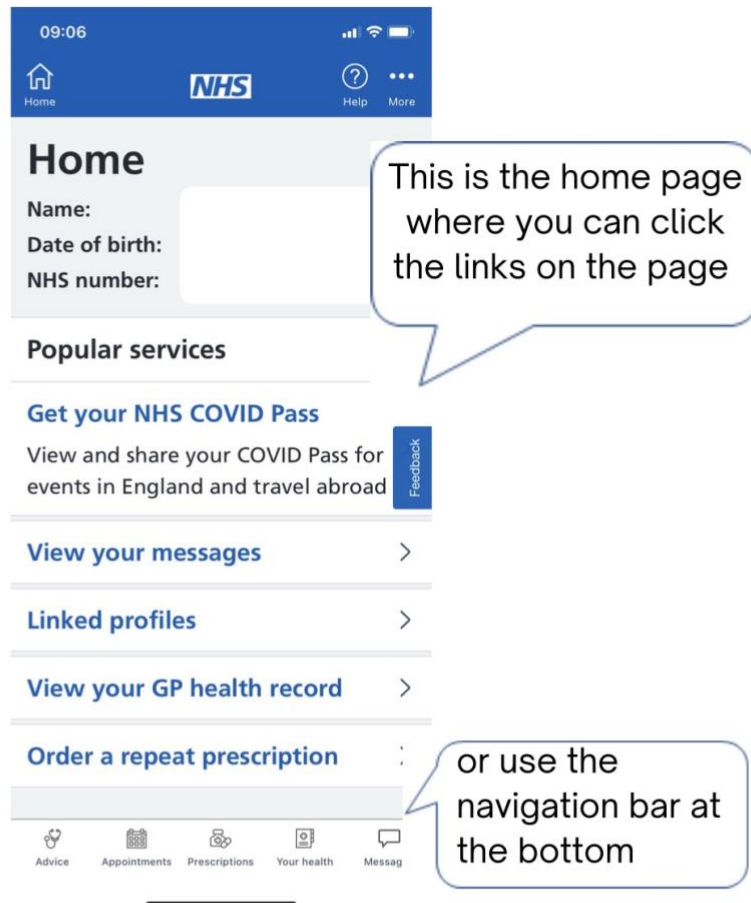


You will be asked to enter your email and password to login



The NHS App is linked to your email address and password so NHS App users can login on any device.

NHS App - start using



Your NHS App is linked to your GP Practice. Some services may be different as they are provided by your GP Practice