

Minutes & Actions of Preston Park Surgery PPG on 16th July 2019

1. The minutes of the meeting of 16th April were approved.
2. Apologies were received from BM / AC.
MR, AB, MH, DB and Dr Julian Greaves & Janak Chauhan attended from Preston Park Surgery
3. JC updated the group on the various things happening in and around Preston Park Surgery.
 - a) Dr Ben Whitt; salaried GP will become a partner from 1st October
 - b) Dr Hannah Tremewan will be joining Preston Park Surgery as a salaried GP from 19th August working Mondays & Tuesdays.
 - c) A new Partner was being recruited and JC will give an update at next meeting
 - d) Cluster 3 (PPS, Stanford, Beaconsfield, Warmdene, The Haven, & Matlock Road) will be forming a Primary Care Network. JC gave a brief summary of the role of the PCN and further news would be presented at next meeting.
 - e) Dr Craig Milne has been appointed as the Clinical Director of the PCN
 - f) JC confirmed that additional members of staff were being recruited to the reception and admin team of Preston Park Surgery.
 - g) JC outlined that Dr Milne was finalising the email campaign and would include a section on the PPG and a link to the PPG website. JC also confirmed that the Preston Park Surgery website would include a link to the PPG website.
 - h) JC circulated a copy of the latest newsletter which included a section on the role of the PPG and highlighted the different ways of joining the PPG. All approved the newsletter.
 - i) JC thanked the members of the PPG for ideas on displays in the waiting areas and these would be incorporated when the waiting area is redecorated.
4. MR reported on the VPG poll and whilst the overall participation was poor the consensus was on having a session on “dealing with back pain”. JC to report back to next meeting on progress made.
5. Further discussion took place on how we could recruit additional members. The email campaign was seen as a good start to promote the PPG. Other ideas included having a stall at the Florence Road market GPs to make patients aware of the PPG All agreed that the PPG needs to be more reflective of the patient population. MR asked if the PPG noticeboard could be moved nearer to the reception counter
PPG leaflets to be made available on the counter
Dedicated page on PPG to be included onto the TV monitor in the waiting area.
Good news stories about Preston Park Surgery was also seen a positive way of encouraging patients to join.
6. The next 2 meeting dates were agreed as:
22nd October 2019
21st Jan 2020